

Niagara Cerebral Palsy



2013 Annual Report



A premier service provider for individuals with developmental disabilities

Mission

To provide person centered services which foster independence, inclusion, individuality, and productivity to children and adults with various disabilities by establishing goals together to enable each individual to reach their highest potential while utilizing a quality process.

Vision

At Niagara Cerebral Palsy, our vision is to be a service provider of the highest quality for individuals with disabilities.

At Niagara Cerebral Palsy, it is our goal to always:

- Empower individuals and families to make informed life choices which lead to personal identity and self-respect
- Promote independence
- Encourage the development of relationships
- Increase community inclusion
- Ensure the safety of individuals with various disabilities
- Establish comprehensive, cost-effective services
- Foster advocacy for the rights and betterment of persons with special needs

"Always be proud of yourself and understand that it's your individuality that makes you beautiful." — Mark Feehily



Executive Director/CEO Message

Dear Friends,

Agencies across the state experienced significant changes during 2013, especially related to programs and services that fall under the auspices of the Office for People With Developmental Disabilities. Even more changes will be coming in the years ahead as we move into a managed care environmental and see systems greatly transformed.

Fortunately, at NCP, we are preparing well for what we see as the opportunities ahead. Our 2013 Agency Initiatives were developed, and many implemented successfully, to address these new challenges. Our agency was selected to participate in the Get Success in Extraordinary Times (GetSET) project, which is designed to help organizations become even stronger internally and externally. We already know we have an extraordinary staff and Board of Directors, which was the reason NCP was honored as a “2013 Best Places to Work” agency.

We are proud of the high quality of services we provide for children, adults, and families at NCP, and will continue to keep that as our primary focus.



John J.M. Reardon
CEO/Executive Director

Board of Directors

Dr. Salvatore Passanese
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1st Vice President

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Children's Foundation Board of Directors

James Catanese

Thomas Caserta, Jr. Esq.

Eric McGuire

Donald Napoleon

John J. M. Reardon

2013 Highlights

NCP-Beyond Barriers



NCP's new TV Show, "*NCP – Beyond Barriers*", taped its first show in late 2013.

Each month, the show highlights aspects of our agency and topics related to the field of developmental disabilities. The half-hour shows include guest interviews and on-location footage showcasing our many programs, fundraiser, events, etc.

"*NCP-Beyond Barriers*" is broadcast on Lockport Cable TV

(LCTV) Channel 20 at various times each week. A production team of NCP employees comprise the group that tapes, edits, and prepares each telecast.

NCP named 2013 Best Places to Work by Business First

Every year the Buffalo Business First holds the "Best Places to Work" competition, open to companies throughout WNY.

NCP was nominated for the first time in this year's competition, which included 177 companies. The judging process takes many weeks and includes confidential employee satisfaction surveys, agency data, unsolicited employee comments and so on.

Our agency was elated to learn that we were honored as a "Finalist" in our category, exemplifying the excellent workforce we have at NCP!

This fantastic honor is the direct result of a remarkable staff that we are very proud to say are NCP employees!



GetSET Project

NCP is honored to be selected as only one of two WNY agencies serving individuals with intellectual disabilities to be part of the new two-year GetSET ("Success in Extraordinary Times") project. This initiative is jointly funded by The Peter and Elizabeth J. Tower Foundation, the John R. Oishei Foundation, and the Health Foundation for Western and Central New York.

The goal of the two-year project is to strengthen and enhance the agency's internal and external systems to better prepare it for future changes. The intensive work involved with the project is led by two organization development consultants funded by the project. Work on this initiative imparts all aspects of NCP's operation and will involve staff throughout our agency, as well as our Board members and other partners of NCP. The project will run through December 2015.

NYS Cerebral Palsy Association Conference

Each fall CP of NYS conducts a two-day conference for approximately 800 participants from across the state, as a forum for the exchange of information and for the introduction of new ideas and technologies.

Attendees also hear issues important to people with disabilities, their families and the people and organizations providing support and services.

Several NCP employees (shown at right) were honored at the recent Conference.



Agency Programming

Educational Services *Niagara Children's Education and Treatment Center (NCETC)*

During 2013, the preschool began the process of completing a Preschool Regional Need written request, which the first step of developing a new program modification for children who have IEPs.

The program also looks to obtain approval to add a fourth full day Special Class. Looking forward, the program plans to develop two additional full-day classrooms.

There was also a significant increase in CPSE multidisciplinary evaluation services of almost 50% between 2012 and 2013.

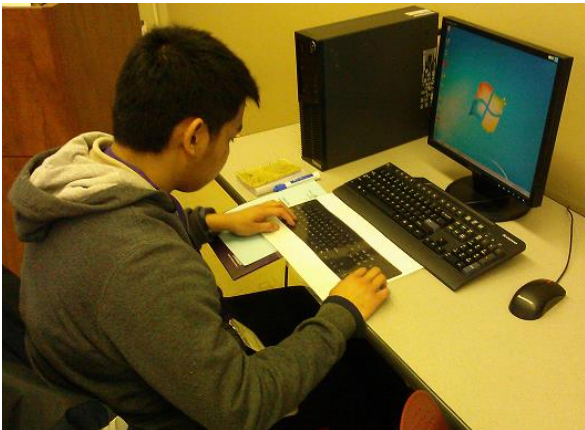
The school building gained increased security as the project initiated with grant funds from IDEA was completed.

Vocational Services *A rehabilitative partnership, person to person, one step at a time.*

The goal of the vocational division is rooted in the development of community relationships and helping program participants connect and establish friendships.

The Sheltered workshop began working with NU on literacy assistance, technology instruction assistance, grad class participation, and on-site Day Hab.

ACCES-VR and OPWDD job placement services were implemented, including Intensive Supported Employment, Enhanced supported employment, employment training, and youth employment.



The CVRC program expanded its arts and activities area to allow more for more participants to use

Many individuals volunteer with community organizations as a way to make a difference in their community. In 2013, our relationship with these organizations included work with the Salvation Army's home delivered meals program, the SPCA of Niagara, area soup

kitchens, food and clothing drives, serving as "bell ringers" for the holidays, and helping with other special projects throughout the year. This year, some people also began volunteering at a local church.

Individuals enjoyed many outings, events, and community experiences including holiday parties, the Annual Fall Talent Show, and cooking groups. For the 3rd straight year, more than 50 bowlers, including staff members, went head to head in the program's Wii Bowling league.

NCP offers the only full day special education classroom in Niagara County



The mission of the CRVC is to offer people with disabilities an array of quality services that will promote community integration, choice and independence.

Buffalo Avenue's Day Hab program received a generous donation of \$5,000 from the Community Foundation for Greater Buffalo to create a Sensory Room, including a massage, music vibromatic recliner chair.

The area was designed to offer a quieter and more private area to work on individual goals and participate in Day Hab activities. The Sensory Room offers an area for relaxation and quiet time for those who may be having a bad day or just need a break from the commotion of the workshop.

Service Coordination *Achieving Greatness; one step at a time*

The MSC serves more than 200 individuals every year through community based assessments, environmental modifications, and other services. 2013 was highlighted by the program's largest collaborative effort to date, an environmental modification for 16-year-old Matthew Minderler.

A Lew-Port High School honor student, Matthew aspires to be a computer program designer. A diagnosis of Scoliosis and Spinal Muscular Atrophy - Type II, a degenerative neuromuscular disease resulting in extreme muscle weakness and degeneration of the spinal motor neurons, confines him to his home, often his bedroom, where he requires the use of a ventilator, feeding tube, and 24-hour medical care.

Through special accommodations and technical support, Matthew is home tutored and pursuing a Regent's diploma. Every day, the kitchen was rearranged to accommodate Matthew, his tutor, school supplies, and computer, making for a very tight squeeze. Matthew's bedroom was cluttered from his medical equipment, hospital bed, and nursing care supplies.

After an extensive collaborative effort between Leigh Colangelo, Matthew's Service Coordinator at NCP, governmental and community agencies, and community volunteers, and eight revisions, renovation plans were developed. Renovations included a ramp extension off the existing wheelchair ramp, installation of a second exit for emergency evacuation, and installation of a wider bedroom door, creating a master suite. This layout accommodates Matthew's medical equipment, overnight nursing staff and supplies, and hospital bed, as well as creating a designated tutorial and recreational area.

In addition to his newly personalized bedroom, care of the Make-A-Wish Foundation, the room gave him a greater autonomy, more self-worth, and more independence, a key focus of service coordination. The five-month project was completed in November 2013.

Residential Services *Promoting Independence and Friendships*

The individuals who live in NCP's residences participate in many recreational outings in the community, including shopping, movies, concerts, sporting events, and dining at local eateries.

Residents were treated to camping at Grand Island KOA.



NCP supports individuals of all ages with any type of disability, whether its autism, neurological disorders, intellectual disabilities, cerebral palsy, or seizure disorders



This year, the residential Division organized fundraising opportunities in the community to fund special items, activities, and outings for the program.

In September, we held a bowling night at Bowl-A-Drome in Niagara Falls. Individuals from our residences and vocational programs joined the teams in the lanes.

Staff also organized other fundraisers throughout the year, including the Mother's Day hanging basket sale and fashion show.

NCP provided more than 900 training hours in 2013.

Clinical Services

In 2013, the Article 28 Clinic made changes to operations, including collaborative efforts with Aspire and Mt. St. Mary's Hospital.

The clinic began operating under Aspire of WNY's operating certificate. There was an increase of approximately two-percent (2%) in patient visits as compared to 2012.

In addition, NCP's collaboration with Mt. St. Mary's Hospital brought 80 new patients to the clinic. Altogether, more than 125 new patients were seen during 2013, double the number of new patients seen in 2012.

Overall, the clinic saw a significant increase in the number of new clients; approximately 50-percent.



2013 Services

Clinical	3,698
Educational	16,939
Residential	24,455
Vocational	23,605
Service Coordination	1,345
Home Services	50
Respite	440

NCP provided more than 70,000 services to more than 4,000 individuals in 2013.



We wouldn't be who we are without the individuals we serve. At the end of the day, they are the ones who challenge us, who inspire us to keep doing what we do every day. In turn, we continually strive to help them reach their highest potential.

Events

2013 Events

- **Grand Island Moose Lodge
#180 Chili Cook-off**
- **4th Annual Snowflake Basket
Auction**
- **Mother's Day Basket Sale**
- **21st Annual John J. Murphy Jr.
Memorial "On the Tee fore NCP"
Golf Tournament**
- **Parades**
- **NCP-Sertoma Club Chiavetta's
Chicken BBQ**



- **Residential Bowling Tournament**
- **Annual Awards Dinner**
- **Annual State CP Conference**
- **Residential Fashion Show**

Snowflake Basket Auction

During this year's 4th Annual Snowflake Basket Auction, the Elks Lodge was filled with more than 200 themed baskets donated by local businesses, employees, Board members, and families and friends of Niagara Cerebral Palsy. Many of the individuals which NCP serves volunteered their time, donating items, or buying auction tickets or food items offered. All funds raised support special requests and programs for the children, adults and families served by NCP.

Golf Tournament

More than 100 individuals participated in our Annual event which honors a great humanitarian and supporter of NCP.

Channel 7 Anchor Keith Radford and "Voice of the Bills" John Murphy shared hosting duties for the event.

Proceeds from the event benefit our Vocational Division's Adult Placement Program.



Fashion Show

The Residential Division held a Fashion Show in November, at the Performing Arts Center at Niagara Falls High School.

Models, including individuals from virtually all of NCP's IRAs and ICFs, staff, family members, and friends, sported the latest fashions while walking down the runway in a Fashion Show like no other. With fashion as the focus, the event was an opportunity for the community to learn more about developmental disabilities in a unique setting.

All proceeds benefitted the agency's residential programs.

Thank you to Niagara Falls High School for hosting our event, all of the staff and volunteers who made this new event possible, and to our wonderful emcee Ernie "Black Ernie" Bivens.

Sertoma Chiavetta's Chicken BBQ

Niagara Cerebral Palsy teamed with the Niagara Falls Sertoma Club to offer a tasty Chiavetta's Chicken BBQ to the community at Hyde Park Oasis. The event raised funds for both the Sertoma Club and NCP. We look forward to working with the Sertoma Club again to benefit NCP and our community. They have provided funding for many NCP services and events for many years.

Special Olympics

Six individuals from NCP's day programs participated in the Special Olympics Basketball Program at Niagara University this year. They attended practice Thursday afternoons from January through April. The competition and skills demonstration was held on Saturday April 13th. A great time was had by all and medals and ribbons were presented at the closing ceremony.

Jackie M., Michael R., Sam C, Toni P., Anthony F, and Daniel C. pose with their awards at the Special Olympics. Daniel C. was chosen to be on the Niagara Eagles White Team.



To continue providing quality services, our 2014 Initiatives include:

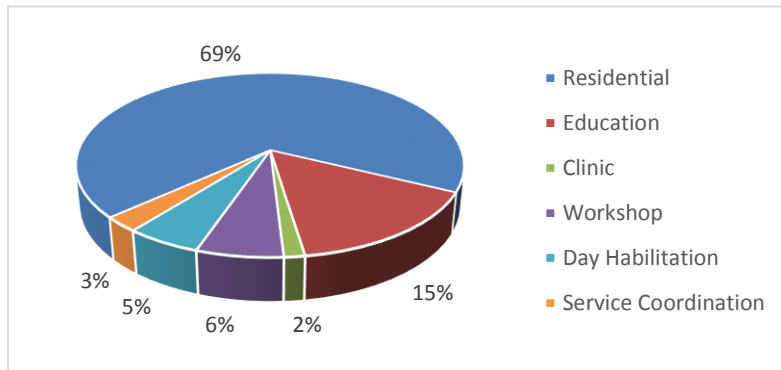
- Transitioning our individuals to community sponsored employment settings through:
 - An on-campus Day Habilitation Program at Niagara University
 - A reverse integration employment site
 - A community worksite enclave
 - An employment training program, pathways to employment program
- Expanding our Social Media Presence
- Technology system, building security, and Wide Area Network implementation and upgrades
- Develop NCP as the Autism Center in Niagara County
- Develop Foundation as fund-raising arm of NCP
- Conduct feasibility related to adding Primary Care to our Article 28 Clinic
- Implement "Help Me Grow" program in collaboration with Niagara University
- Expand our preschool special education program by adding full-day Special Class
- Develop an overnight respite program
- Expand Community Habilitation program

It is not in the still calm of life, or the repose of a pacific station, that great characters are formed. The habits of a vigorous mind are formed in contending with difficulties. -Abigail Adams

2013 Financial Report

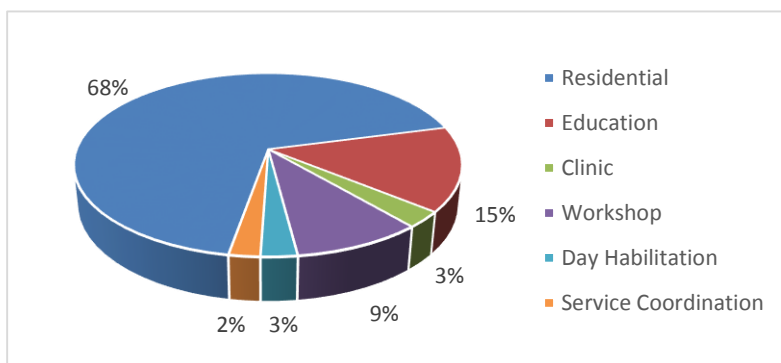
Revenue

Program	Amount
Residential	\$9,491,497
Education	\$2,119,051
Clinic	\$204,549
Workshop	\$857,046
Day Habilitation	\$746,383
Service Coordination	\$364,073
Total Revenue	\$13,782,599



Expenditures

Program	Amount
Residential	\$9,057,398
Education	\$1,980,446
Clinic	\$377,271
Workshop	\$1,233,918
Day Habilitation	\$345,457
Service Coordination	\$296,499
Total Expenditures	\$13,290,989



Donors and Sponsors

17th St ICF	Colucci, Mario	Frosolone, Irene	Lute, James	Papa Leo's Pizzeria	Stevens, Robin
Accardo Agency	Colucci Funeral	Gagner, Denise	MacKenzie's Auto	Passanese, Lillian	Stevenson Environmental
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Albright-Knox Art Gallery	Como Restaurant (Pine)	Genovese, Pete	Mangus, Nancy	Patronski Family	Studio 2000
Always A Party	Compu Mail	George Optical	Marketside Restaurant	Patronski, Tara	Supermarket Liquors and Wines
Andersons	Connell, Joe and Linda	George, Melanie	Marra, Edward	Performing Arts Center at Niagara Falls High School	Szczerbiak, David
Anonymous	Coram, Sharon	Gi-Ro Cleaners	Marra, Michael	Petrozzi, Russ	Tallarico, Sheila
Aquarium of Niagara	Coulson Trucking	Golf Patrons	Marra, Mike	Pitonyak, John	Tallarico's Pizza N' Pasta
Art Park	Crowe, Kevin	Goodfella's Pizza	Marra, Orlando	Placek, Marge	Teds Jumbo Red Hots Inc
Aspire	Crown Benefits	Grand Island Moose	Marrone, Dr.	Pulvino, Russ	Telperion Solutions
Baker, Jack Jr.	CT Young	Grelek Mechanical	Martin's Service Station	Radford, Keith	Teter, Tim
Bakery Restaurant	Cvetanovich, Ann	Gruppo Jr., Neil	Maziarz, George	Rae, Carol	Thompson, Deborah
Barber, Joanne	Curione, Kathy	Gruppo, Neil	Meslinsky, Diane	Ramos, Ivy	Tim Horton's (Burns Group)
Barry, Dave	CVRC	Gymboree Corporation	Michael's Restaurant	Randy's Smoke Shop	Tin Pan Alley
Bernardi's Pizza	Dairy Queen	Halm, Christopher	Mighty Taco	Reardon, Jack	TJ Maxx Donations
Bielec, Troy	Danaher, Margaret	Hayden, Laura	Miller, Graham	Reardon, John	Toczek, Frank
Bill Gray's	Danny Sheehan's	Herschell Carrousel Factory Museum	Mineo, Anthony	Reid Petroleum	Toellner, James
Bivins, Ernie	Darien Lake	Highfield, Sharon	Mineo, Joe	Repich, Nancy	Tops Markets LLC
Blue Ox Roofing	Dave & Adams Card World	Hockenberry, Kathleen	Mom's Restaurant	Revelas, Diane	Toy, Sheila
Bob O Link Golf Club	DeFlippo's Restaurant	Hoffman, Mary	Moran, Joseph	RICOH (C Piskey)	Travis, Nancy
Bolam, Cathy	DeFranco Ins	Home Depot	Morehouse, Larry	Ried, LaToya	Truist Donations
Bond, Schoeneck & King	Deloretto, Joe	Hyman, R. Pat	Morreale, Salvatore	Riverstone Grill	Tweedie, Rita
BonTon	Delta Sonic Car Wash Systems	Ilio DiPaolo's Restaurant	Mt. St Mary's Hospital	Ross, Linda	Unifrax Corporation
Bowling Teams	Deltex Electric	Integrity Auto Service	Mulcahy, Patricia	Rotary Club of Niagara County Central	United Way
Bowl-O-Drome	DesSoye Family	Janning, Mary	Murphy, Jean	Russell, Denise	Univera Healthcare
Boy, Jim	DesSoye, Eric	Kalechitz, Len	Murphy, John	Russell's	VanHise, Diana
Buffalo Bandits	DiFrancesco, Robert	Kaminski, Sherri	Murphy, Matthew	Sagemark Consulting	Various
Buffalo Bills	Dobmeier Janitorial	KeyBank	Murphy, Patrick	Salvation Army	Verizon Foundation- Scott Abel
Buffalo Bisons Baseball	Dopkins & Company	KeyBank Foundation	Murphy, Tom	Salvatore's Italian Gardens	Vicica, Devan
Buffalo Fuel	Dougherty, James	Kiely Family	Mutual of America	Sams Club	Violante, Dr. Mario
Buffalo Harbor Cruises	Dove Medical	Kiely, Kim	Napoleon, Don	Sawicki, Dr. Richard	Vitch, Dan
Buffalo Museum of Science	Drabczyk, Sue	Kilgour, Annette	Nawrocki, Margret	Schlaak Builders	VSCO
Buffalo Sabres	Dugan, Amanda	King, Deanna	Newton, Kim	Scott, Amy	WalMart (Military Road)
Canisius College	Dunn Tire	Kiwanis Club of Lewiston	Niagara Chocolates	Seelbinder, Cheryl	Wanecski, Kathryn
Cantara, Jennifer	Dutton, Cheryl	K-Mart	Niagara County Central Rotary	Sertoma Club	Waste Technology Services (Fran Hall)
Capitol Cleaners	Duxbury, JoAnne	Koelle, Virginia	Niagara County Home Delivered Meals	Sevenson (D Armstrong)	Wegmans
Cardamone, Kelly	Eaton Office Supplies	Korn, Karen	Niagara Falls Bridge Commission	Shackleton, Robert	Wells, Patrice
Carrols Corporation	Edible Arrangements	Kowalski, Kristin	Niagara Falls Elks Lodge	Shanley, Kathleen	Wendy's
Caserta, Tom	Edward Jones	Kuznik, Susan	Niagara Hospice	Shawnee Country Barns	Wheel of Fortune
Caso, Lori/ Lori & Friends	Ehmke, Susan	Kwik Klean	Niagara Rainbow Center	Shiesley, Ron	White, Helen
Catanese, James	Elks Club #346	Latham, Marcus	Niagara University	Smith Bros.	Williams, Sherene
Cathy's Hairport	Enchanted Florist	Laurie, Sarah	Norampac	Smokin Joe's	Williams, Truelette
Ceretto, John	Evans Insurance Agency	Lester, Stephanie	Nowak, Karen	Snyder, Laura	Winger, Denise
Chamberlain, Robert	Eveningside Vineyards	Leta, Dr. Phillip	O'Laughlin, Sean	Sorice, Nancy	WNY Connections
Chameleon Color	Farmer, Kim	Lewis, William Hon.	Olive Garden Restaurant	Sparks, Lorraine	Women of the Moose
Chef's Restaurant	Favorite's Pizza	Lewiston Service Guild	Oliver, Cheryl	Special Olympics	Worthington, Sandra
Choolokian, A	Firths Jewelers	Lewport Fundraiser	Omicare	St. George Antiochian Orthodox Church	
Christmas Tree Shop	Fisher, Cheryl	Live Auction Credit Cards	Oriental Trading Co.	St. Mary's/Main Mobility	
Chrysler, Roger	Fresh Start Ministries	Lockport Family Dental Care	Our Lady of Peace Nursing Home	Stadler, Lee Vincent	
Colangelo, Leigh	Friends of NCP	Lombardo Ristorante	Pane's Restaurant	Status Limousine	

Thank you to all of our generous sponsors and donors during 2013. We apologize for anyone we may have omitted from this list.

**Administrative Office/Service
Coordination/Niagara ETC:**

9812/9814 Lockport Road
Niagara Falls, NY 14304
P: 716-297-0798
F: 716-297-0998

Vocational Facilities:

CVRC I Day Habilitation
2103 Mackenna Avenue
Niagara Falls, NY 14303

Day Habilitation
7425 Buffalo Avenue
Niagara Falls, NY 14304

CVRC II (Incl. Job Placement)
245 30th Street
Niagara Falls, NY 14304

Clinical Locations:

Trott Building Location
1001 Eleventh Street
Lockport, NY 14094

Shaw Building Location
5467 Upper Mountain Road
Niagara Falls, NY 14301

Educational Locations:

Grant Street School
35 Grant Street
North Tonawanda, NY 14120

Kalfas Elementary
1730 Beech Avenue
Niagara Falls, NY 14305

Hyde Park Elementary
1620 Hyde Park Blvd.
Niagara Falls, NY 14305

Residential Facilities

Ward Road ICF
6457 Ward Road
Sanborn, NY 14132

Wildwood
133/135 Blank Road
Town of Niagara, NY 14304

Page Avenue
771 Page Avenue
Lewiston, NY 14092

Niagara ICF
9155 Lockport Road
Niagara Falls, NY 14304

Steele Circle
75 Steele Circle
Niagara Falls, NY 14304

Lockport ICF
4900 Mt. View Drive
Lockport, NY 14094

North Avenue
3211 North Avenue
Niagara Falls, NY 14305

Hoover Parkway
30 Hoover Parkway
Lockport, NY 14094

GeriRose Apartments (HUD)
3445 Tuscarora Road
Niagara Falls, NY 14304

Krull Parkway Apartment
8590 Krull Parkway
Niagara Falls, NY 14304

Mapleton
3680 Mapleton Road
Sanborn, NY 14132

17th Street ICF
1016 17th Street
Niagara Falls, NY 14301



www.niagaracp.org